

Controlled Wood Risk Assessment and Mitigation Plan 2025



Visy is a global leader in packaging and resource recovery. Our innovation, manufacturing and logistic capabilities are organised around an integrated closed loop and include paper, primary packaging, fibre packaging, packaging supplies and consumables, point of sale displays, automation, materials handling, logistics and recycling. Together, they give life to tailored solutions that deliver enduring value for our customers.

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About this report

Intent

To assess the risk of procuring softwood fibre used at Visy Pulp and Paper Tumut for the manufacture of paper products from unacceptable sources. The geographical origin and the complexity of the supply chain will both be assessed.

The Due Diligence, Risk and Mitigation is documented and aligned with FSC-STD-40-005 Requirements for Sourcing FSC Controlled Wood version 3-1, FSC HCV Evaluation Framework and application of a Due Diligence System for compliance with the Illegal Logging Prohibition Act 2012 (Cth).

VISY'S **RESPONSIBLE** SOURCING COMMITMENT

Visy is committed to conducting a comprehensive ongoing assessment of its raw material supplies to the source

Why?

To avoid sourcing from unacceptable sources ("FSC Controlled Wood Categories") which may include illegally harvested wood, wood harvested in violation of traditional and human rights, wood harvested in forests where high conservation values are threatened by management activities, wood harvested in forests being converted to plantations or non-forest use, or wood from forests in which genetically modified trees are planted.

To implement a system of recognition for verification of the origin of wood or other forest products procured directly from forestry operations or supplied by primary processors in the form of wood residues.

Social

"Ensuring employees and communities are not negatively affected throughout the entire supply chain."

Environment

"Maintaining or enhancing the natural environment from where the material is sourced."

Business

"Ensuring appropriate agreements are established and maintained with suppliers throughout Visy's supply chain."

How?

- 1. Visy's Fibre & Forestry Manager and Program Manager Fibre Stewardship will complete a review of every current and new fibre supplier and new supply area.
- 2. Control measures will be implemented by Visy for suppliers or supply areas classified as 'specified risk' for supply of wood and wood products from unacceptable sources. The definition of unacceptable source is as described by FSC Controlled Wood standard FSC-STD-40-005.
- 3. Control measures will be implemented by Visy for suppliers or supply areas classified as 'specified' for risk of mixing in the supply chain.
- 4. The risk assessment and established control measures will be communicated to Visy's stakeholders and feedback sought.
- 5. Outcomes of controlled measures and stakeholder communications will be shared publicly where permission is given.
- 6. The due diligence system, risk assessment and mitigation plans will be reviewed and updated at least annually and whenever changes have occurred that may affect the relevance, effectiveness or adequacy of the DDS.



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Abbreviations

HCV – High Conservation Values

SIR – Scale Intensity and Risk FSC – Forest Stewardship Council NRA – National Risk Assessment **THP** – Timber Harvest Plan

Visy – refers to Visy Pulp and Paper Pty Ltd; 1302 Snowy Mountains Hwy, Tumut, NSW

LALC – Local Aboriginal Land Council(s) SSP – Site Safety Plan

FSC Controlled Wood categories

- 1. Illegally harvested wood
- 2. Wood harvested in violation of traditional or human rights
- 3. Wood harvested from forest in which high conservation values are threatened by management activities
- 4. Wood harvested from forests being converted to plantations or non-forests uses
- 5. Wood from forests in which genetically modified trees are planted

Risk assessment scope

Table 1 - Visy Pulp and Paper FSC Controlled Wood certification details

Company Name	Visy Pulp and Paper Pty Ltd	- Tu
Company Address	1302 Snowy Mountains Hw	y, Ti
Chain of Custody No	SCS-COC-002636	Сс
Certification Body	SCS Global Services	
Scope of the Assessment	Pulp logs and Sawmill chip Temperate Broadleaf and N Mediterranean Forests for and Paper – Tumut Mill.	Vixe

Ecoregion and category

Plantation sources to Visy Pulp and Paper originate from: Ecoregion Category⁽¹⁾:

- 1. Temperate Grasslands, Savannas and Shrublands
- 2. Temperate Broadleaf and Mixed Forest
- **3.** Montane Grasslands and Shrublands
- 4. Mediterranean Forests, Woodlands and Scrub



(1) Source: Terrestrial Ecoregions in Australia Map; Australian Government Department of Climate Change, Energy, the Environment and Water

umut Mill

Fumut NSW 2720

Controlled Wood Code

SCS-CW-002636

ocured from Ecoregion: Temperate grasslands, ed Forest, Montane Grasslands and Shrublands & e purposes of Kraft paper manufacturing at Visy Pulp

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Wood supply summary

NOTE: All wood supply is softwood from plantation origin. No native timbers are used.

The origin of supply for softwood pulplogs and sawmill chip is categorised below using local council boundaries as the geographic reference.

During 2025-2026, Visy plans to source plantation-grown softwood logs and sawmill chips from plantation- grown timber from various suppliers throughout the ACT, NSW (including from the local government areas of Snowy Valleys, Greater Hume, Snowy Monaro, Wagga Wagga, Gundagai, Bathurst, Bathurst Regional, Lithgow City, Queanbeyan-Palerang, Oberon, Lithgow, Cabonne, Wingecarribee, Goulburn Mulwaree and Yass Valley), Victoria (including from the local government areas of East Gippsland, Indigo, Colac Otway, Moyne, Glenelg, West Wimmera, Southern Grampians, Ararat, Moorabool, Golden Plains, Murrindindi, Mitchell, Mansfield, Benalla, Wangaratta, Alpine, Towong and Pyrenees) and South Australia (from Wattle Range and Grant local government areas).

Visy obtains fibre from two different types of suppliers:

- 1. Pulplog Suppliers; both standard scale, intensity and risk (SIR) and low SIR
- 2. Sawmill (chip) Suppliers (or "Sawmills")

Pulplog suppliers to Visy may have multiple plantations across a large area and are supplying Visy with wood fibre in the form of pulp wood (whole logs and/or chip). These suppliers have systems and resources in place to ensure that all wood fibre supplied from their harvest operations is assessed for a number of risk indicators and managed responsibly.

Large suppliers have documented policies and procedures for gathering data on all High Conservation Values (HCV) risks relevant to the plantations they manage and/or own and generate their own harvest plans with required prescriptions for the protection of identified HCVs. Visy's pulplog suppliers have a long history of compliance with legislative frameworks for each state of operation, as well as compliance with forestry management codes of practice above beyond the requirements of such legislation. These suppliers are classified as standard Scale Intensity and Risk (SIR) operations or Standard SIR for the purposes of this risk assessment.

Visy also procures pulplogs from operators who are classified as low Scale Intensity and Risk (SIR) operations or Low SIR for the purposes of this document. They generally supply small volumes of pulplogs, which may form a regular supply, be intermittent, or fulfil a 'one off' supply agreement.

Visy has dedicated, qualified foresters, either directly employed or contracted to Visy, to oversee the assessment and responsible management of these smaller suppliers. This includes reviewing the harvest plan, including prescriptions for identified HCVs. On-site monitoring may be conducted by Visy's qualified foresters to ensure compliance with the THP. A formal in-field verification is conducted for each low SIR supplier annually. Records of all on-site inspections are retained and assessed by Visy's third-party certification body (if required).

Sawmill (chip) Suppliers supply softwood chips to Visy

These sawmills are supplied with sawlogs by generally the same suppliers that supply pulplogs to Visy. To ensure the accuracy of this claim, Visy will undertake periodic review of the sawmill supplier list and conduct an annual on-site audit of the sawmills.

Where Visy is notified of additional suppliers of sawlog to the sawmill supplying Visy, a review of sawmill due diligence for those suppliers is performed. Additional verification may occur if required, at the discretion of Visy Fibre & Forestry Manager. During the audit, a Visy representative will review delivery dockets, haulage slips and invoices.

Additionally, the site is assessed for their ability to maintain records and operate an effective management system for qualifying wood suppliers.

FSC Australia risk assessment

The National Risk Assessment (NRA) for Australia (FSC-NRA-AU V(2-0)) has been used to assist Visy to determine risk of sourcing virgin fibre from unacceptable sources. It is comprised of 5 controlled wood categories:

- 1. Illegally harvested wood;
- 2. Wood harvested in violation of traditional and human rights;
- 3. Wood from forests in which high conservation values are threatened by management activities;
- 4. Wood from forests being converted to plantations and non-forest use; and
- 5. Wood from forests in which genetically modified trees are planted.

The FSC Australia Controlled Wood Risk Assessment has adopted a number of assessment scales to ensure that the 'low' or 'specified' risk can be applied at a national, state, bioregional or forestry type level.

The assessment indicates a nominated risk designation for softwood plantations within NSW, ACT and Victoria as 'Low' for controlled wood categories 1, 2, and 5 for the relevant supply areas to Visy (Australia – NSW, Victoria, ACT, South Australia). A risk designation of 'Specified Risk' applies for controlled wood category 3 (HCVs 4 and 6) and controlled wood category 4.

As HCVs 4 and 6 exist in Softwood Plantations in all sourcing areas, Visy must assess and mitigate the risk by ensuring Visy's suppliers have a strong system in place at that supply level for the preservation of these HCVs.

Visy has used the FSC Australia High Conservation Values Evaluation Framework as well as Annex E of the FSC-STD-40-005 Requirements for Sourcing FSC Controlled Wood v3-1, in the development of control measures to ensure Visy's suppliers use the appropriate tools to assess the presence of HCVs and manage these appropriately.

Visy has conducted a risk assessment and mitigation process based on the Origin and Supply Chain risk of accepting unacceptable sources against the relevant, specified HCVs.

A summary of potential risks associated with the conversion of forest to plantation or non-forest use, within the geographical origin of supply, is stated below. See table 4.

The FSC Australia Risk Assessment summarises the risk assessment and sets out the risks in the supply regions used by Visy, this involves only 2 categories of controlled wood.

Relevant Controlled Wood categories

 Table 2 – FSC Australia assessment - Controlled wood categories relevant to Visy supply

Controlled Wood Category	Findings and Resources	Risk Level
3.4 Basic ecosystem services* in critical situations*, including protection* of water catchments and control of erosion of vulnerable soils and slopes.	Info on IBRA bioregions found at: www.environment.gov.au/land/nrs/science/ibra along with the specified areas protected under the National Reserve System. Evidence of areas of protection exist in the Eco- regions and Bioregions of relevance.	□ Low Risk ☑ Specified Risk
	89 Bioregions now exist throughout Australia as per Interim Biogeographic Regionalisation for Australia, Version 7.	
	The Controlled Wood National Risk Assessment for Australia identifies that there may still be a threat of management activities within all Bioregions on HCV 4. The scale of assessment for HCV 4 is plantations in All States and Territories.	
3.6 Sites, resources, habitats* and	The Controlled Wood National Risk Assessment for Australia	Low Risk
landscapes* of global or national cultural, archaeological or historical significance, and/ or of critical* cultural, ecological, economic or religious/sacred importance for the traditional cultures of local communities* or Indigenous Peoples*,	documents the unlikelihood that all areas of significance have been identified across all plantations in all states and territories.	Specified Risk
	As a result, information on the location of sites of significance may not be accurate mapped.	
	Additionally, areas of significance are noted to be present within plantation boundaries within all states and prescriptions must be established.	
identified through engagement*	Environment NSW - Aboriginal cultural heritage	
with these local communities*	Victorian Aboriginal Heritage register	
or Indigenous Peoples*.	South Australian register of Aboriginal sites and objects	
4. Wood from forests being	Existing legislative frameworks exist within NSW, ACT,	Low Risk
converted to plantations or non-forest use.	Victoria and South Australia which aims to discourage through legislative vehicle, the clearing of native land for other use.	Specified Risk
	These include the Environmental Protection and Assessment Act (1979), Plantations and Reafforestation Act 1999 (NSW), Planning and Environment Act (1987) and the Native Vegetation Act 1991 (SA) and the ACT Nature Conservation Act 2014 (ACT)	

The risk mitigation processes adopted for the various supplier categories are set out in the sections that follow.

Pulplog supplier – control measures

Table 3 – Risk mitigation process (origin) for standard and low SIR pulplog operations

	Risk Level	Controlled	Existing Control Measures	Risk
ith	Low Risk	Wood Category		Scor
ith ?	Specified Risk	CW Category 3.4 HCV 4 - Critical ecosystem	The FSC Australia HCV Evaluation Framework (v2-0) states that suppliers are required to:	Spec
m lia		services. Basic ecosystem services in critical situations, including protection	1. Consult the Best Available Information to identify relevant datasets and prepare lists and maps of potential HCV accordingly.	
ories. alia	Low Risk	of water catchments and control of erosion of vulnerable soils	 Consult experts and other knowledgeable stakeholders to identify HCVs. 	
have	Specified Risk	and slopes.	 Undertake a threat assessment of management activities on identified HCVs. 	
ince			 Identify Control Measures required to maintain identified HCVs 	
t			5. Consult stakeholders on assessment and Control Measures.	
			6. Implement Control Measures.	
			Mandatory Control Measures include the adherence of relevant harvesting codes of practice (both voluntary and mandatory). In circumstances where there is high risk of erosion or history	
	Low Risk		of issues related to erosion then additional management measures may	
	Specified Risk		be required.	
n			Recommended Management Strategies to maintain areas identified under HCV 4 may include protection zones, harvest prescriptions, chemical use restrictions, and/or prescriptions for road construction and maintenance.	

Risk Score	Visy's Existing Control Measures	Revised Risk Score
Specified	Visy will complete the both the Mandatory and Recommended control measures as stated in the High Conservation Evaluation Framework (v2-0). In addition, Visy has implemented the control measures listed below.	Low
	Visy conducts a supplier approval process for all pulplog suppliers.	
	Standard SIR pulplog suppliers who are FSC Certified:	
	For Standard SIR pulplog suppliers who are FSC FM or FSC CW Certified, this risk of the pulplog being sourced from unacceptable sources is low.	
	Visy periodically verifies the validity of all suppliers certification.	
	Standard SIR pulplog suppliers who are not FSC Certified:	
	Visy shall conduct an annual audit of the supplier's HCV identification and management systems, including confirmation that 'best available information' is used in the assessment process.	
	This audit shall include a review of the results of any third party audits regarding HCV 4 and is typically conducted at both planning and management levels.	
	In-field audits may also be conducted to review application at an operational level. Where non- conformances have been identified in the Visy audit, in-field audits will be used to verify that there is a low risk of pulplog being sourced from unacceptable sources until corrective actions and system	
	improvements have been completed.	

Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revised Risk
CW Category 3.4	Existing legislative frameworks exist within		Low SIR suppliers	Score
HCV 4 (continued)	Existing legislative frameworks exist within NSW, Victoria, ACT and South Australia which aim to discourage through legislative vehicle, activities that impact on critical ecosystem services. These include the <i>Environmental</i> <i>Protection and Assessment Act (1979),</i> <i>Plantations and Reafforestation Act 1999</i> <i>(NSW), Planning and Environment Act</i> <i>(1987)</i> and the <i>Native Vegetation Act</i> <i>1991 (SA)</i> and the <i>ACT Nature</i> <i>Conservation Act 2014 (ACT)</i>		Low SIR suppliers: Visy has dedicated, qualified foresters, either directly employed or contracted to Visy, to oversee the assessment and responsible management of these smaller suppliers. This includes reviewing the harvest plan, including prescriptions for identified HCVs. On-site monitoring may be conducted by Visy's qualified foresters to ensure compliance with the THP. A formal in-field verification is conducted for each low SIR supplier annually. Visy will engage with interested and affected stakeholders annually on the effectiveness of control	
			 measures unless a significant change to the risk arises between scheduled annual engagements arise, in which case the engagement will occur as soon as possible after such change occurs. Pulplog suppliers conduct regular operational monitoring. Management prescriptions as stated in the harvest plan are reviewed for compliance and adequacy by the supplier. This process will be reviewed 	
			during the annual audit. Operations managed by Visy contracted harvest crews will be reviewed by Visy's dedicated forester for compliance to harvest and haulage codes of practice and adherence to any specified prescriptions detailed in the THP.	
			HCV training may be provided to Visy personnel and key suppliers to Visy including contract harvest crew operators, foresters and planners.	

Controlled Wood Existing Control Measures Category

CW Category 3.4

HCV 4.1 -Areas that provide protection* from flooding (Not required for Low SIR)

See mandatory and recommended actions from the HCV Evaluation Framework (v2-0).

Existing legislative frameworks exist within NSW, Victoria and South Australia which aim to discourage harvest activities through legislative vehicles, conducted at times that would be detrimental to rainfall run-off. These include South Eastern Water Conservation and Drainage Act 1992 (SA), Plantations and Reafforestation (Code) Regulations 2001 (NSW). Other widely used voluntary frameworks include the Forest Practices Code 2005 (NSW) and the Code of Practice for Timber Production 2014 (Vic).

The plantation planning process takes into account the minimisation of issues such as slope, erosion control and water catchment management. Exclusion and buffer zones, seasonal harvest arrangements along with modified roading plans are also additional methods currently used by the suppliers.

Visy's largest supplier is Forestry Corporation of NSW (FCNSW). Currently. FCNSW softwood plantations occupy only 1% – 6% of land in any given water catchment area. This area is not considered to cause any measurable impact to water quality within a catchment area (Forest and Wood Products Research and Development Corporation, 2004).

Risk Score	Visy's Existing Control Measures	Revised Risk Score
Specified	Visy undertakes the supplier assessments and monitoring as mentioned above (HVC 4), with specific review of the following best available information for HCV 4.1*:	Low
	 Appropriate classification of soil types. 	
	 Evidence of landscape level planning processes and applicable mapping. 	
	 Evidence that correct and effective exclusion zones are included during the planning process especially in relation to drainage lines and other waterway classifications. 	
	 Appropriate roading plans suited to soil, weather and operational requirements. 	
	* reviewed during the audit process	

Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revised Risk Score	Controlled Wood Category	Existing Control Measures
HCV 4.2 – Areas that provide protection * from erosion	See mandatory and recommended actions from the HCV Evaluation Framework (v2- 0). Management of soil and water values involves site specific actions undertaken in each harvest unit to mitigate the impact to the soil and water environments. These requirements are formally audited by the NSW EPA and the NSW DPI in the case of authorised plantations.	Specified	 Visy undertakes the HCV supplier assessments and monitoring as mentioned above (HVC 4), with specific review of the following best available information for HVC 4.2*: 1. Appropriate classification of soil types. 2. Evidence that correct and effective exclusion zones are included during 	Low	CW Category 3.4 HCV 4.3 – Continued	Victoria – The Forests Act 1958, Code of Practic for Timber Production 2014 (Vic) The recent Royal Commission into National Natural Disaster Arrangem will also guide activities impacting of HCVs as a result of destructive fires. The report can be accessed here.
	 HVP Plantations are audited by local Victorian Shire Councils, as divulged by EPA (and as stated in the Planning and Environment Act 1987), internally, and by certifying bodies for compliance with FSC and Responsible Wood standards. Legislation governing the protection from activities causing erosion include the <i>Plantations and Reafforestation Act 1999</i> (<i>NSW</i>) and the <i>Forest Practices Code 2005</i> (<i>NSW</i>), the <i>Code of Practice for Timber</i> <i>Production 2014 (Vic)</i>, the <i>Native</i> <i>Vegetation Act 1991 (SA)</i>, The Code of forest practice in South Australia (Guidelines for Plantation Forestry in South Australia, 2009) and the <i>ACT Nature Conservation</i> 		 the planning process especially in relation to drainage lines and other waterway classifications. 3. Appropriate use of remnant vegetation areas to prevent areas at risk of erosion. 4. Appropriate roading plans suited to soil, weather and operational requirements. * reviewed during the audit process 		CW Category 3.4 HCV 4.4 – Areas that provide clean water catchments (Not required for Low SIR)	See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0). Management of water catchment impacts requires a landscape level assessment of areas that may impact water catchments and site specific actions undertaken in each harvest unit to mitigate the impact to these catchments. Existing legislative vehicles apply to the management of forestry operations water catchments. Within NSW: Plantations and Reafforestation
CW Category 3.4 HCV 4.3 – Areas that provide barriers to the spread of destructive fires (Not required for Low SIR)	Act 2014 (ACT). See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0). Fire is addressed in legislative frameworks which govern the requirements of the land manager to take specific steps to ensure effective fire management. NSW – Plantations and Reafforestation (Code) Regulations 2001, Forest Practices Code 2005 (NSW) South Australia - Fire and Emergency Services Act 2005, The Code of forest practice in South Australia (Guidelines for Plantation Forestry in South Australia, 2009)	Specified	 Visy undertakes the HCV supplier assessments and monitoring as mentioned above (HVC 4), with specific review of the following best available information for HCV 4.3*: 1. Review of fire management plan annually and the evaluation of its effectiveness with a specific focus on preventative measures. 2. Identified HCV areas and relevant fire management plans specific to the protection of these HCVs. 3. Consideration of the landscape level approach to fire management. * reviewed during the audit process 	Low		(Code) Regulation. Adherence to the legislation is monitored by the NSW Department of Primary Industries. Additionally, the Forestry Corporatio NSW (FCNSW) Forest Practices Cod (2005) is adhered to by FCNSW and widely used voluntarily by all Standard SIR and Low SIR suppliers to Visy. Within Victoria: Soil Conservation and Land Utilizate Act, 1958, Land Conservation Act, 1970, Code of Practice for Timber Production 2014 (Vic) www.data.vic.gov.au/data/dataset designated-water-supply-catchmer

	Risk Score	Visy's Existing Control Measures	Revised Risk Score
s			
	Specified	 Visy undertakes the supplier assessments and monitoring as mentioned above (HVC 4), with specific review of the following best available information for HCV 4.4*: 1. Appropriate timing of forestry activities including spraying and harvesting. 2. Evidence of a well-integrated and well-implemented water monitoring system for areas within clean water catchment zones. 3. Evidence that correct and effective exclusion zones are included during the planning process especially in relation to drainage lines and other waterway classifications. 4. Appropriate use of remnant vegetation areas to prevent areas at risk of erosion. 5. Appropriate roading plans suited to soil, weather and operational requirements. * reviewed during the audit process 	Low

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Controlled Wood Existing Control Measure	es Risk	Visy's Existing Control Measures	Revised	Controlled Wood	Existing Control	Ris
Category	Score		Risk Score	Category	Measures	Sco
CategoryCW Category 3.6HCV 6 - Cultural valuesSites, resources, habitats and landscapes of global or national cultural, archaeological or historical significance, and/or of critical cultural, ecological, economic or religious/ sacred importance for the traditional cultures of local communities or indigenous Peoples, identified through engagement with these local communities or indigenous Peoples.Recommended control me stated in the HCV Evaluat Framework (v2-0):Management strategies a aim to maintain HCV Are under HCV 6 may include zones; target-based prote landscape*-scale* prote exclusions, and/or reten areas.Mandatory Control Meas state din the HCV Evaluat Framework (v2-0):Management unit*, and, state and national laws*State registered site ider used by the Forest Mana areas of significance dur process – confirmed dur systems audit for standa and during review of har supplier. Additionally, lo and internal inventories identify potential values harvest area. Some pulple established agreements Aboriginal groups to ider on local values as well as with recorded values.	heasure as tion e: and actions shall eas* identified e protection* tections; ctions*; harvest tion in harvest asures as ion g Indigenous greed to with the nected to* the /or as directed by htifications are ager to manage ing the planning ing annual rd SIR suppliers rvest for low SIR cal knowledge may be used to within the og suppliers have with local ntify and advise live GIS layers available for ment to and	 Visy conducts a supplier approval process for all new pulplog suppliers. Standard SIR Suppliers: Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW Certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available information' is used in the assessment process. This audit shall include a review of any third-party audits regarding HCV 6. This audit is typically conducted at both a planning and management level. In-field audits may also be conducted to review application at an operational level. Where non-conformances have been identified in the Visy audit, in-field audits will also be used to verify that there is a low risk of pulplog being sourced from unacceptable sources until corrective actions and system improvements have been completed. Low SIR Suppliers: Visy has dedicated, qualified foresters, either directly employed or contracted to Visy, to oversee the assessment and responsible management of these smaller suppliers. This includes reviewing the harvest plan, including prescriptions for identified HCVs. On-site monitoring may be conducted by Visy's qualified foresters to ensure compliance with the THP. A formal in-field verification is conducted for each low SIR supplier annually. Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures unless a risk to significant changes between scheduled annual engagements arise, in which case the engagement will occur as soon as possible after such change occurs. Standard SIR pulplog suppliers conduct regular operational monitoring. Management prescriptions as stated in the harvest plan are reviewed for compliance 	Low	Category CW Category 3.6 HCV 6 - Continued CW Category 3.6 HCV 6.1 - Aesthetic Values (Not required for Low SIR)	Measures For Vic: Aboriginal Cultural Heritage Register and Information System (ACHRIS) For NSW: Aboriginal Heritage Information Management System (AHIMS) For South Australia: Taa Wika Register of Aboriginal Sites and Objects, part of the Central Archive See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0). Australian National Heritage List outlines existing areas of natural significance including UNESCO sites and national parks.	Sco

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k ore	Visy's Existing Control Measures	Revised Risk Score
	Operations managed by Visy contracted harvest crews will be reviewed by Visy's dedicated forester for compliance to harvest and haulage codes of practice and adherence to any specified prescriptions detailed in the THP.	
	HCV training may be provided to Visy personnel and key suppliers to Visy including harvest crew operators, foresters and planners.	
ecified	Standard SIR Suppliers:	Low
	Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW Certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available information' is used in the assessment process.	
	Visy undertakes the supplier Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures and identification of undocumented HCVs assessments and monitoring as mentioned above (HVC 6), with specific review of the following Best Available Information for HCV 6.1*:	
	 Evidence that aesthetic values are consider as part of the planning process. 	
	 Values are included in map layers where identified and included in the THP. 	
	 Evidence of engagement on values. 	
	* reviewed during the audit process	
	Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures and identification of undocumented HCVs.	

Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revised Risk Score
CW Category 3.6 HCV 6.2 – Historic values of global or national cultural or archaeological significance.	See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0). A public state registry is available for landowners and management to identify sites of cultural and archaeological significance. For Vic: Aboriginal Cultural Heritage Register and Information System (ACHRIS) For NSW: Aboriginal Heritage Information Management System (AHIMS) For South Australia: Taa Wika Register of Aboriginal Sites and Objects, part of the Central Archive Australian National Heritage List outlines existing areas of natural significance including UNESCO sites and national parks.	Specified	Visy conducts a supplier approval process for all new pulplog suppliers. Standard SIR Suppliers: Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW Certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available information' is used in the assessment process. This audit shall include a review the results of any third-party audits regarding HCV 6. This audit is typically conducted at both a planning and management level. In-field audits may also be conducted to review application at an operational level. Where non-conformances have been identified in the Visy audit, in-field audits will also be used to verify that there is a low risk of pulplog being sourced from unacceptable sources until corrective actions and system improvements have been completed.Low SIR Suppliers: Visy has dedicated, qualified foresters, either directly employed or contracted to Visy, to oversee the assessment and responsible management of these smaller suppliers. This includes reviewing the harvest plan, including prescriptions for identified HCVs. On- site monitoring may be conducted by Visy's qualified foresters to ensure compliance with the THP. A formal in- field verification is conducted for each low SIR supplier annually. Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures unless a risk to significant changes between scheduled annual engagements arise, in which case the engagement will occur as soon as possible after such change occurs.	Low

Existing Control Measures Controlled Wood Category See mandatory and recommended CW Category 3.6 actions above from the HCV Evaluation HCV 6.2 -continued Framework (v2-0). Historic values of global or national cultural or archaeological significance.

CW Category 3.6 HCV 6.3 -

Long term research sites

See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0).

FCNSW, Visy's largest pulplog supplier, funds and engages in a variety of scientific research projects within the forests it manages. More details here.

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Risk Score	Visy's Existing Control Measures	Revised Risk Score
Specified	Standard SIR pulplog suppliers conduct regular operational monitoring. Management prescriptions as stated in the harvest plan are reviewed for compliance and adequacy by the supplier. This process will be reviewed during the annual audit.	Low
	Operations managed by Visy contracted harvest crews will be reviewed by Visy's dedicated forester for compliance to harvest and haulage codes of practice and adherence to any specified prescriptions detailed in the THP.	
	HCV training may be provided to Visy personnel and key suppliers to Visy including harvest crew operators, foresters and planners.	
Specified	 Standard SIR Suppliers: Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW Certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available information' for HCV 6.3 is used in the assessment process. 1. Identification and management of sites where long-term research is being conducted 2. Evidence that there is timely and meaningful engagement with local aboriginal and other relevant cultural groups 	Low

Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revised Risk Score
CW Category 3.6 HCV 6.4 – Social, including economic values (Not required for Low SIR)	See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0). The NSW Department of Industry, Lands and Forestry Division in conjunction with Forest & Wood Products Australia, and the University of Canberra completed a study in 2017 of the Socio-economic impacts of the softwood plantation industry in the South West Slopes and Bombala region, NSW. This publication can be accessed here. The Forest & Wood Products Australia, in conjunction with The University of Canberra completed a similar study of the Socio-economic impacts of the plantation industry in the Green Triangle (South Australia). This publication can be accessed here. The Forest & Wood Products Australia, in conjunction with The University of Canberra also completed a similar study of the Socio-economic impacts of the plantation industry in the Green Triangle (South Australia, in conjunction with The University of Canberra also completed a similar study of the Socio-economic impacts of the plantation industry in Victoria (exc the Green Triangle). This publication can be accessed here.	Specified	Standard SIR Suppliers: Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW Certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available information' for HCV 6.4 is used in the assessment process. Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures and identification of undocumented HCVs. Visy undertakes the supplier assessments and monitoring as mentioned above (HVC 6), with specific review of the following best available information for HCV 6.4*: 1. Policies and procedures related to discrimination and diversity 2. Evidence that there is timely and meaningful engagement with local aboriginal and other relevant cultural groups * reviewed during the audit process	Low

Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revised Risk Score
CW Category 3.6 HCV 6.5 - Spiritual and cultural values	See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0). FCNSW, Visy's largest pulplog supplier has, for more than 35 years, had an Aboriginal Partnerships team. The team has worked closely with local aboriginal peoples and Local Aboriginal Land Councils (LALC) to conduct extensive land investigations for inclusion as an 'Aboriginal Place' under the National Parks and Wildlife Act (1974). See further information here. Other suppliers have sound existing relationships with LALC's and liaise regularly. A public state registry is available for landowners and management to identify sites of cultural significance. For Vic: Aboriginal Cultural Heritage Register and Information System (ACHRIS) For NSW: Aboriginal Heritage Information Management System (AHIMS) For South Australia: Taa Wika Register of Aboriginal Sites and Objects, part of the Central Archive	Specified	Visy conducts a supplier approval process for all new pulplog suppliers. Standard SIR Suppliers: Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW Certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available information' for HCV 6.5 is used in the assessment process. This audit shall include a review the results of any third-party audits regarding HCV 6. This audit is typically conducted at both a planning and management level. In-field audits may also be conducted to review application at an operational level. Where non-conformances have been identified in the Visy audit, in-field audits will also be used to verify that there is a low risk of pulplog being sourced from unacceptable sources until corrective actions and system improvements have been completed. Low SIR suppliers: Visy has dedicated, qualified foresters, either directly employed or contracted to Visy, to oversee the assessment and responsible management of these smaller suppliers. This includes reviewing the harvest plan, including prescriptions for identified HCVs. On-site monitoring may be conducted by Visy's qualified foresters to ensure compliance with the THP. A formal in-field verification is conducted for each low SIR supplier annually. prescriptions detailed in the THP. HCV training may be provided to Visy personnel and key suppliers to Visy including harvest crew operators, foresters and planners.	Low

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Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revised Risk Score
CW Category 3.6 HCV 6.5continued Spiritual and cultural values	See mandatory and recommended actions above from the HCV Evaluation Framework (v2-0).	Specified	Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures unless a risk to significant changes between scheduled annual engagements arise, in which case the engagement will occur as soon as possible after such change occurs. Operations managed by Visy contracted harvest crews will be reviewed by Visy's dedicated forester for compliance to harvest and haulage codes of practice and adherence to any specified prescriptions detailed in the THP. HCV training may be provided to Visy personnel and key suppliers to Visy including harvest crew operators, foresters and planners.	

Table 4 – Risk mitigation for wood from conversion sources

Controlled Wood Category	Existing Control Measures	Risk Score	Visy's Existing Control Measures	Revise d Risk Score
CW Category 4.1 Wood harvested from areas being converted from forests and other wooded ecosystems to plantations or non-forest uses	Existing legislative frameworks exist within NSW, ACT, Victoria and South Australia which aims to discourage through legislative vehicle, the clearing of native land for other use. These include: Environmental Protection and AssessmentAct (1979) Plantations and Reafforestation Act 1999 (NSW) Planning and Environment Act (1987) Native Vegetation Act 1991 (SA) ACT Nature Conservation Act 2014 (ACT).	Specified	All of the pulplog and woodchip sourced by Visy for the production of kraft liner are sourced from softwood plantations in NSW, ACT, Victoria and South Australia. Visy's Tumut mill is configured to only pulp exotic Pinus species. No timber is sourced from Australian native or natural forests. Chip quality is continuously monitored to ensure it meets Visy's softwood specifications. Visy conducts a supplier approval process for all pulplog suppliers.	Low

Table 5 – Desired outcomes for control measures

Control Measures	Desired Outcomes
Visy conducts a supplier approval process for all pulplog suppliers.	Visy's fibre sourcing team of suppliers have sufficient r systems shall compreher assessment and protection
	Organisational policies, proc prior to acceptance of the
	Visy's qualified forest team requirements to ensure H0 support and assessment a
Visy's Standard SIR pulplog suppliers who are not FSC FM or FSC CW certified shall participate in an annual audit of their HCV identification and management systems, including confirmation that 'best available	Visy will review and confirm FSC FM or CW Certification identify and appropriately r roading areas. Procedures and recording this on THPs,
information' is used in the assessment process.	Adherence to Environment
' This audit shall include a review of any third party audits regarding HCVs. This audit is typically conducted at both planning and management levels.	An audit tool has been estal The supplier will be require in searching and assessing th identification and manager thorough understanding o
Additionally, in-field audits may also be conducted to review application at an	The process for completing reviewed for effectiveness
operational level.	The process for identifying reviewed for effectiveness
	The audit aims to ensure Standard SIR pulplog supplie
For Low SIR suppliers, Visy will conduct annual in field audits based on a sampling regime, geographic location and risk.	Visy has dedicated, qualifie to oversee the assessment This includes identifying an the harvest plan, including
	Additionally, regular on-site the THP. A formal in-field v Records of all on-site insp certification body (if require managed for the Scale, Risk Audits will generally be con

conducts a supplier approval process to ensure that all management systems in place. These management nsively meet the requirements for identification, of HCVs.

edures and capabilities will also be reviewed by Visy supplier.

will work with suppliers who do not meet our minimum CVs are being managed effectively and provide ongoing s required.

that Standard SIR pulplog suppliers who do not have current n have comprehensive management systems in place to manage the presence of HCVs in all plantations, harvest and shall be reviewed on the effectiveness of identifying HCVs , datasets and GIS layers.

tal Management plans will also be reviewed.

blished to identify key performance indicators.

ed to demonstrate that designated staff are competent he data related to HCVs while field staff are trained in the ment of HCVs. Staff will be required to demonstrate a f HCVs during the audit process.

THPs and applying prescriptions (where applicable) will be . Part of this assessment will be completed in field.

g, engaging and managing stakeholder feedback will be

HCVs are appropriately identified and managed by the er and that these processes are reflected on the ground.

ed foresters, either directly employed or contracted to Visy, and responsible management of these smaller suppliers. y HCVs that may be present in the plantation and reviewing prescriptions for identified HCVs.

e monitoring may be conducted to ensure compliance with rerification is conducted for each low SIR supplier annually. pections are retained and assessed by Visy's third-party ed). The in-field audit aims to ensure HCVs are appropriately and Intensity of the operations and of the supply into Visy. ducted shortly after the commencement of operations.

Table 5 – Desired outcomes for control measures – continued

Control Measures	Desired Outcomes
Visy will engage with interested and affected stakeholders annually on the effectiveness of control measures unless a	Interested and affected stakeholders will be given the opportunity to review Visy's assessment of the risk and proposed mitigation planand provide additional information on the presence and management of HCVs.
significant change to risk	Stakeholders will be contacted annually unless there are changes to risk.
occurs between scheduled annual engagements, in which case the engagement will occur as soon as possible after such change occurs.	Feedback will be considered and where practicable, comments taken into consideration in the preparation of harvest plans and risk designation for the relevant HCV. Visy shall work with the stakeholders to implement effective control measures based on fluid communication towards a desired outcome for both parties.
	In addition to Visy's stakeholder engagement, Visy will review the effectiveness of supplier stakeholder engagement processes for standard SIR suppliers during the annual desktop audit and for low SIR suppliers during the annual in-field audit.
Pulplog suppliers conduct regular operational monitoring. Management prescriptions as stated in the THP are reviewed for compliance and adequacy by	Pulplog suppliers have a regular internal monitoring process of current operations. These visits aim to review the activities of operators including adherence to the prescriptions outlined in the THP and Site Safety Plan (SSP). In some instances these are conducted as third party audits for impartiality.
the supplier. This process will be reviewed during the annual audit.	The frequency and content of these internal audits will be reviewed by Visy during the annual systems audit. This will also include the process for identifying, recording and rectifying any non-conformances.
	Consistent compliance with the THP and Site Safety Plan demonstrates a strong system of conformance.
Operations managed by Visy contracted harvest crews will be reviewed by Visy's dedicated forester for compliance to	Visy dedicated and qualified foresters have access to completed THP and Site Safety Management Plans for all suppliers. Review of the prescription of these plans are conducted along with continual and documented monitoring of the operations.
harvest and haulage codes of practice and adherence to any specified prescriptions detailed in the THP.	This monitoring aims to ensure continual monitoring is being conducted on Visy contractors.
HCV training may be provided to Visy personnel and key suppliers to Visy including operators, foresters and planners.	Training on HCVs is provided to Visy personnel and key suppliers as required. This aims to ensure knowledge is up to date and HCV identification and management is consistent among all suppliers to Visy and in line with the Controlled Wood standards and HCV Evaluation Framework.
All wood fibre Visy pulps for the production of kraft liner are sourced from softwood plantations NSW, Victoria, South Australia and ACT regions.	Operationally, Visy's Tumut pulp mill is configured to process wood fibre from only Pinus species. Chip quality is measured continuously at the mill for consistency. A change to species would cause considerable interruptions to the mill production and quality.
Visy's Tumut mill is configured to only pulp exotic Pinus species. No timber is sourced from Australian native or natural forests.	

Supply chain risks and control measures

Summary of the supply chain

Standard and Low SIR pulplog suppliers deliver whole logs direct to Visy from the plantation source.

Woodchip generated by in-field woodchipping are supplied directly to Visy Tumut from the plantation.

Woodchip and reject sawlog from sawmill suppliers are delivered directly to Visy Tumut from the sawmill.

On occasion sawlog delivered to sawmills may have passed through a transfer yard. This sawlog may subsequently be delivered to Visy from the sawmill as either woodchip or rejected sawlog.

All pulplog and woodchip suppliers to Visy must have a current, approved supply agreement. Agreements are based on the term, area of supply, tree species, harvesting and haulage arrangements and quantity (green metric tonnes).

Each load of fibre delivered to site has a delivery docket, either electronic or paper, with relevant details such as the supplier name, date of delivery, harvest contractor, haulage contractor, area of supply, forest supply coupe/compartment tonnage and species. Delivery docket and log supply data is maintained in Visy's Weighbridge system. (see also *Visy Pulp and Paper DDS – Process Summary* for further information on this process).

Additional information is received on the supply chain through the establishment and annual review of the agreement, through sighted documentation and onsite visits by a Visy-appointed Forester.

See risk assessment details above for origin.



Pulplog supply chain control measures

 Table 6 – Risk mitigation process (supply chain) for large pulplog suppliers

Risk	Risk Defined	Existing Control Measures	Risk Scor e
Risk of mixing within the supply chain including transport,	Risk that wood may be distributed to a central location prior to arriving at the mill. Risk that wood may be sourced from multiple sources	For low SIR suppliers, or those delivery with paper dockets, each supply coupe/compartment is registered in the weighbridge system by the Fibre and Forestry Manager, including; supplier details, haulage company, location, coupe/compartment number and property name, species, age class and specified haulage route (if applicable).	Low
processing and storage.	processing therefore creating a mixed	For standard SIR suppliers with electronic docketing, a load identifier code (ID) is defined by the region, haulage rates and the species type. Weighbridge queries are completed with the supplier's database and docket information is populated automatically into Visy's weighbridge system.	
		Each supply arrangement as stated above will have a unique ID. Deliveries cannot be accepted without the specified ID being correctly entered and the registered haulage vehicle being nominated against the correct haulage company.	
		Delivery dockets accompany all deliveries, unless via electronic docketing.	
		Delivery documentation and load reviews are conducted as part of Visy's internal FSC audit process. Evidence is gathered on supply dockets and reconciliation of data.	
		Reject sawlogs are only accepted from Visy's existing sawmill suppliers who have been assessed and verified to only accept controlled material. Therefore there is no risk of uncontrolled material being included in the reject sawlogs from these locations.	
		Visy does not accept uncontrolled wood fibre inputs to be included in the manufacturing process.	
		Where a transfer yard is being used as part of the supply chain, Visy will review suppliers controls to ensure that there is no risk of product from unacceptable or unknown orign being included. This review is conducted as part of the annual audit or when a change occurs in the supply chain.	
		(See also <u>Visy Pulp and Paper DDS – Process Summary</u> for further information on this process)	

Table 6 – Risk mitigation process (supply chain) for large pulplog suppliers - continued

Risk	Risk Defined	Existing Control Measures	Risk Scor e
Risk that wood is not from the specified area of origin.	Risk that origin has not been assessed prior to the arrival at the mill. Risk that pulplog origin has not been assessed against the Controlled Wood criteria (FSC- STD-40-005).	For low SIR suppliers, or those delivery with paper dockets, Eeach supply coupe/compartment is registered in the weighbridge system by the Fibre and Forestry Manager, including; supplier details, haulage company, location, coupe/compartment number and property name, species, age class and specified haulage route (if applicable). For standard SIR suppliers with electronic docketing, a load identifier code (ID) is defined by the region, haulage rates and the species type. Weighbridge queries are completed with the supplier's database and docket information is populated automatically into Visy's weighbridge system.	Low
		Pulplog suppliers sign an annual declaration as part of the supply agreement review process declaring the area of origin from which pulplogs to Visy will be supplied and committing to notifying Visy of any changes to the origin, species or supply chain.	
		Supply agreements specify the area of sourcing for all pulplogs. Pricing and haulage information is determined prior to any agreement being signed.	
		(See also Visy Pulp and Paper DDS – Process Summary for further information on this process)	

Sawmill chip supply chain control measures

Table 7 – Risk mitigation process (supply chain) for sawmill chip suppliers

Risk	Existing Control Measures	Revised Risk Score
Risk of mixing within the supply chain including	An annual on-site review is conducted by the Visy Representative to determine the effectiveness of systems implemented to reduce the risk of mixing at the Sawmill Chip supplying site.	
transport, processing and storage.	Sawmills supplying chip to Visy are assessed to ensure that there are no uncontrolled wood inputs processed at the site (including reject sawlogs).	
	In addition, all Sawmill suppliers have a signed declaration requiring notification to Visy in the event of changes to factors that may affect Visy's current assessment of risk. Where a new supplier is sought by the Sawmills, Visy will review the due diligence from the sawmill and may conduct its own assessment of the supply using existing audit tools, if the sawmill due diligence is insufficient. Suppliers will be required to meet Visy's minimum requirements, including management of HCV's.	
	Delivery dockets accompany all deliveries to the Sawmill Suppliers which are reviewed during the annual audit. Suppliers to the Sawmills generally also supply pulplogs direct into Visy.	
Risk that Fibre is not from the specified area of origin.	An annual on-site review is conducted by the Visy Representative to determine the effectiveness of systems implemented to reduce the risk of mixing at the Sawmill Chip supplying site. Delivery dockets accompany all deliveries to the Sawmill suppliers. All suppliers to the Sawmills generally also supply direct into Visy in the form of pulplogs.	Low
	In addition, all Sawmill suppliers have a signed declaration requiring notification to Visy in the event of changes to factors that may affect Visy's current assessment of risk. Where a new supplier is sought by the Sawmills, Visy will review the due diligence from the sawmill and may conduct its own assessment of the supply using existing audit tools, if the sawmill due diligence is insufficient. Suppliers will be required to meet Visy's minimum requirements, including management of HCV's.	

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Visy has determined that there is a 'Low' risk of mixing throughout the supply chain for all suppliers. The prescribed control measures will be implemented by Visy.

Sawmill (chip) suppliers supply softwood chips to the Tumut site. Each load of chips delivered has an accompanying delivery docket, either electronic or paper, with specific details including the sawmill supplier, date of delivery, product delivered and quantity (net weight in green metric tonnes).

Visy shall perform regular checks of the Sawmill suppliers' lists to ensure that these are consistent with those suppliers direct to Visy.

An annual on-site audit shall be conducted to review the information supplied and obtain evidence of compliance.

In addition to the above, Visy Tumut may receive chip from in-field chipping operations, direct from a forest managed by one of Visy's standard SIR pulplog suppliers. This is a Visy-controlled operation. Visy's qualified forester reviews all harvest plans and takes necessary actions to ensure that the operation is in compliance with the minimum standards.



Verification of suppliers using in-field audits

The current Controlled Wood standard FSC-STD-40-005 v3-1 does not provide guidance on sampling for field verification audits. As such, Visy will conduct at least one annual verification of compliance for each low SIR supplier using in-field verification techniques.

Only active or recently active harvesting sites are audited.¹

In-field audits of standard SIR suppliers may also be conducted to review application at an operational level. Where nonconformances have been identified in the Visy audit, in-field audits will also be used to verify that there is a low risk of pulplog being sourced from unacceptable sources until corrective actions and system improvements have been completed. Visy's Certification Body will review the process for in-field verification during the annual surveillance audit. Visy will take into consideration supplier, size of the operation, and geographic location to ensure the sample process is representative.

Auditor competency

Visy personnel conducting field verification audits have had appropriate training, to ensure sufficient understanding of the FSC Australia HCV framework. Training records are kept for a minimum 5 years.

Visy's auditor for the purposes of conducting field verification is also required to be qualified as a Lead Auditor – Quality Management Systems/Safety or Environment.

1 Verification audits should be conducted timely after receipt of the wood.

Stakeholder engagement

Feedback from Stakeholder engagement:

Visy received feedback during the 2024-2025 Stakeholder Engagement process regarding management of HCVs within the supply area and the management activities of Visy's suppliers. This feedback was positive, confirming that the control measures are appropriate.

Stakeholder engagement 2025-2026:

Visy has developed an extensive stakeholder list including non-government organisations (NGOs), representatives of social and employment groups, government agencies, forest management units, recreational forest uses, local harvest operators, experts (including ecologists) and local indigenous representatives. These stakeholders are selected based on their interest and involvement in the harvesting and plantation management activities and their geographical location relevant to the sourcing areas (Refer to the areas listed on page 8).

Affected stakeholders are engaged and consulted by Visy annually on the control measures contained in this document. Where Visy does not have access to stakeholder information due to privacy reasons, a public notification process may be used and documented.

All documents required for Visy's 2025 consultation will be made available on Visy's website here during this period. Maps outlining Visy's supply areas will be made available upon request. Stakeholders will be provided with a minimum of 6 weeks' notice to provide comment prior to Visy's external assessment of the effectiveness of its risk assessment and control measures (this document).

Visy has established a Stakeholder Registration Page for interested and affected stakeholders. Stakeholders can register their interest and receive public documentation on Visy's softwood supply. This enables distribution of important information regarding Visy's fibre sourcing origin, and supply chain changes as well as creating a stakeholder database for those who wish to receive any ongoing information.

To register, please select this link.

In addition, Visy's suppliers will contact affected stakeholders prior to any management activity such as Harvesting, Spraying and Roading.

Affected stakeholders are generally taken to include neighbouring property owners, road users (private and council), recreational forest users and aboriginal groups.

Where complaints are received and/or issues are identified, these will be considered and investigated by Visy and actions taken as appropriate. Visy will acknowledge receipt of the complaint and will work with the complainant to resolve substantiated concerns.All feedback received is documented and records kept. The stakeholder will be provided with a written explanation of the actions taken to rectify any concerns where substantiated.

Visy complaints process



Visy is committed to ensuring its supply of controlled wood meets all the requirements of the standard FSC-STD-40-005 Requirements for Sourcing FSC Controlled Wood. Visy has a comprehensive internal procedure for managing complaints regarding the legitimacy of its wood fibre supply.

Visy may receive complaints regarding the supply of Controlled Material to Visy from its suppliers or sub-suppliers. These may be in relation to fibre origin or aspects of the supply chain.

Visy's complaints process will operate as follows:

- Complaints must be received in writing, addressed to the Program Manager Fibre Stewardship (refer Contact Details) at the end of this document) and should be supported by evidence in order to allow Visy to substantiate the complaint.
- Once a complaint is received, in the correct format, Visy must acknowledge receipt of the complaint as soon as practicable and advise the complainant of the complaints process and the name of the Visy representative who shall be responsible for providing a response.
- Where the complaint is made in relation to a Controlled Wood category with a risk designated as 'low' (as per the National Risk Assessment for Australia), the complaint shall be forwarded to the relevant FSC regional office and Certifying Body.
- Where the complaint is made against a Controlled Wood category that is classified as 'Specified Risk' or the complainant has concerns regarding the adequacy of the control measures the following shall apply:
 - to the relevant CW category (as mentioned above) and whether it deems the supply 'unacceptable'.
 - Visy will discuss the complaint and suggested outcomes with the complainant to ensure a solution can be agreed.
- Visy will notify the Certifying Body and FSC Australia of the substantiated complaint within 2 weeks of receiving the complaint.
- Visy will initiate its Non-Conforming Wood Fibre Inputs process.
- Investigations shall be targeted to be completed within two weeks after receipt of the complaint, including an assessment of the evidence.

The Visy Representative shall review the evidence supplied by the complainant and review whether this is applicable

Revision	Date of Revision	Prepared By	Approved By:
lssue 1	January 2017	Carlie Porteous (FSC/PEFC Administrator)	Dean Hawkins (Fibre and Forestry Manager) Jean Nouaze (GM – Visy Pulp and Paper)
lssue 2	December 2017	Carlie Porteous (FSC/PEFC Administrator)	Dean Hawkins (Fibre and Forestry Manager) Christopher McComb (GM – Visy Pulp and Paper) Bill Hurditch (The Fifth Estate)
Issue 3	January 2019	Carlie Porteous (Manager – Forestry and Fibre Compliance)	Dean Hawkins (Fibre and Forestry Manager) Bill Hurditch (The Fifth Estate) Jean Nouaze (Executive GM – Pulp and Paper)
Issue 4	March 2020	Carlie Porteous (Manager – Forestry and Fibre Compliance)	Dean Hawkins (GM – Fibre Resources) Campbell Sanderson (Manager – Forestry and Fibre) Bill Hurditch (The Fifth Estate)
Issue 5	February 2021	Carlie Porteous (Manager – Forestry and Fibre Compliance)	Dean Hawkins (GM – Fibre Resources) Bill Hurditch (The Fifth Estate)
lssue 6	October 2022	Rebecca Jones (Program Manager – Fibre Stewardship)	Dean Hawkins (GM – Fibre Resources)
Issue 7	July 2023	Rebecca Jones (Program Manager – Fibre Stewardship)	Dean Hawkins (GM – Fibre Resources) Dallas Goldspink (Fibre & Forestry Manager)
lssue 8	March 2024	Rebecca Jones (Program Manager – Fibre Stewardship	Dean Hawkins (<i>GM – Fibre Resources)</i> Dallas Goldspink <i>(Fibre & Forestry Manager)</i>
lssue 9	February 2025	Rebecca Jones (Program Manager – Fibre Stewardship	Dean Hawkins (GM – Fibre Resources) Dallas Goldspink (Fibre & Forestry Manager)

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Contact information

f you have any concerns or questions regarding his summary of Visy's Due Diligence System, please contact Visy's Representative on the details below:

Rebecca Jones Program Manager – Fibre Stewardship rebecca.jones@visy.com.au

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